

New River Valley Endodontics

(Please circle office which office referral is for)

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Introducing: _____

Referred by: _____

Your First Visit is: _____

Patient is being referred for the following:

- Consultation Root Canal Therapy Retreatment Endodontic Surgery

For tooth # _____

- Pulp was exposed Open & Sedated Possible Fracture
 Temp Restoration Asymptomatic PA Radiolucency

When treatment is complete, please:

- Complete Core Build-up Place temporary restoration
 Post/Core Build-up Leave post space

Comments: _____

Welcome: My staff and I are pleased to welcome you to our practice. Thank you for the trust you have placed in us and we will make every attempt to honor that trust by providing you with the quality of dental care you require and deserve. Please take a few minutes to review our office policies and procedures. Please feel free to call our office with any questions you may have.

Office Hours: Our office is open by appointment Monday through Friday 8:00 a.m. to 5:00 p.m. The office will be closed on weekends and major holidays.

Appointments: Patients are seen by appointment only. Please call in advance so that we may reserve a time for you. We make every effort to remain on schedule; we ask that you extend the same courtesy to us. If you cannot keep your appointment, please notify the office immediately. We would appreciate a 24-hour notice if you need to cancel. This courtesy allows us to schedule another patient who needs to be seen by us.

Emergency Care: We offer emergency care in our office during regular business hours. Please call the office as early in the day as possible so that we may properly address the problem you are having.

Treatment: Endodontics or root canal therapy consists of cleaning, shaping, disinfecting and filling the root canal(s) of the tooth. Such treatment saves teeth which would otherwise be extracted. A treated tooth is pulpless, not a dead tooth. Although we cannot guarantee healing, this treatment is successful in about 95% of cases.

Many teeth can be treated in only one visit; however, each tooth varies greatly in complexity, and in turn the number of visits may vary. With the use of modern anesthetics root canal therapy usually involves little or no discomfort. Occasionally you may experience some discomfort for a day or so especially when chewing because cleaning the root canal can cause inflammation of the surrounding nerves. If you experience discomfort extending for more than a few days or have severe pain, please call our office. Fees vary with the complexity of treatment and will be quoted upon request. These fees may vary if retreatment or surgery is required. After treatment, you will need to see your family dentist for a final restoration. The type of restoration will depend on the location and condition of the tooth. Your dentist will discuss this with you.

Payment: Payment is required when services are rendered. We accept personal checks, cash and for your convenience we also accept credit cards.

Dental Insurance: Each patient is financially responsible for their account. We are happy to cooperate with any patient whose treatment is covered by dental insurance. We ask that you be fully aware of the benefits provided by this insurance.

The fees we charge for services rendered to those who are insured are the same fees charged to all other patients for similar services. Your policy may base its allowances on a fixed fee schedule which may not coincide with our fees. You should be aware that different insurance companies vary greatly in the types of coverage offered. As a service to you, we will complete all insurance forms pertaining to your claim and submit them to your insurance company.

We will try our best to verify your insurance benefits prior to your appointment and inform you of the estimated cost not covered by your plan. This amount is due in full at the time of your appointment. If we are unable to verify your coverage, the entire amount is expected at your visit. When the insurance payment is received and there is a credit, a refund check will be mailed to you promptly. If there is an additional amount due, we will send you an invoice for the balance. This amount is then immediately payable in full.